

The Brown Act provides an opportunity for members of the public to directly address the Library Board of Trustees. If you wish to speak regarding an agenda item on the agenda or an item not on the agenda, please submit a digital request to speak form at the following link: In Person Public Comment - City of Escondido or fill out a physical request to speak form and provide it to the clerk.

To submit comments in writing, please do so at the following link: https://www.escondido.org/public-comment-form. All comments received from the public will be made a part of the record of the meeting.

CALL TO ORDER

Roll Call: President Carolyn Clemens, Secretary Virginia Bunnell, Trustee John Schwab, Trustee Mirek Gorny, Trustee Ron Guiles,

ORAL COMMUNICATIONS

The public may address the Board of Trustees on any item, which is not on the agenda at this time, provided the item is within the subject matter jurisdiction of the Library Board of Trustees.

APPROVAL OF MINUTES

1. Approval of Minutes from the Library Board of Trustees Meeting on June 9, 2022.

CURRENT BUSINESS

- 2. Library Marketing
- 3. Merchandise Purchase Request
- 4. Updated request from Library Trust
- 5. Economic Development Update

OTHER REPORTS

Statistics Report
Library Director's Report
Trustee Library Use Report

ADJOURN

UPCOMING MEETING SCHEDULE

Library Board of Trustees Meetings are scheduled the second Thursday of the month in the City Council Chambers, City Hall. Meetings begin at 2:00 PM.

| Day | Date | Time | Location |
|----------|-------------------|------------|--|
| Thursday | August 11, 2022 | 2:00 p.m. | City Council Chambers |
| Thursday | September 8, 2022 | 2:00 p.m. | City Council Chambers |
| Thursday | October 13, 2022 | 1:00 p.m.* | City Council Chambers *Special Meeting |



AGENDA, STAFF REPORTS, AND BACK-UP MATERIALS ARE AVAILABLE:

- Online at https://www.escondido.org/LBT-agendas
- In the City Clerk's Office at City Hall.

AVAILABILITY OF SUPPLEMENTAL MATERIALS AFTER AGENDA POSTING:

Any supplemental writings or documents provided to the Library Board of Trustees regarding any item on this agenda will be made available for public inspection in the City Clerk's Office located at 201 North Broadway during normal business hours.

Please Turn Off All Cell Phones While the Meeting Is in Session

ESCONDIDO PUBLIC LIBRARY HOURS

Monday 9:00 a.m. to 6:00 p.m.

Tuesday- Thursday 9:00 a.m. to 8:00 pm

Friday & Saturday 9:00 a.m. to 6:00 p.m.

For information about programs and resources, please visit https://library.escondido.org/



JUNE 9, 2022 MEETING MINUTES

CALL TO ORDER: 2:00 p.m.

Trustees Present: President Carolyn Clemens, Trustee Mirek Gorny, Trustee Ron Guiles, Trustee Virginia Bunnell

Trustees Absent: Secretary John Schwab

LS&S Staff Present: Dara Bradds; Katy Duperry, Assistant Library Director

City Staff Present: Zack Beck, City Clerk; Joanna Axelrod, Deputy City Manager/Director of Communications & Community Services

ORAL COMMUNICATIONS

None.

APPROVAL OF MINUTES

1. Approval of Minutes from the Library Board of Trustees Meeting on May 12, 2022

Motion - Gorny

Second: Schwab

Approved: 4-0 (Schwab – Absent)

CURRENT BUSINESS

2. Officer Election

Motion to appoint Carolyn Clemens as President and Virginia Bunnell as Secretary: Guiles

Second: Gorny

Approved: 4-0 (Schwab – Absent)

3. 2021 Annual Report Review

Dara Bradds presented a review of the 2021 Annual Report.



PRESIDENT

MEETING AGENDA
Library Board of Trustees
Thursday, July 14, 2022
Special Meeting
1:00 p.m.
City Council Chambers

Katy Duperry reviewed the Pulitzer statistics at the Library. OTHER REPORTS CITY UPDATE Joanna Axelrod provided an update regarding the FY22/23 City of Escondido Budget. Statistics Report Library Director's Report Trustee Library Use Report Bunnell – Visited the Library with her husband. Clemens – Attended the Boards and Commissions Mixer. Reviewed preliminary draft of the Strategic Plan from LS&S. ADJOURNMENT President Clemens adjourned the meeting at 2:38 p.m.

CITY CLERK



Agenda Item No.2

Date: July 14, 2022

TO: Library Board of Trustees

FROM: Nicholas Ivins

SUBJECT: Library Marketing

Recommendation:

Receive information.

Background:

Marketing Coordinator Nicholas Ivins will give an overview of the library's marketing and branding initiatives.



MEETING AGENDA
Library Board of Trustees

Library Board of Trustees
Thursday, July 14, 2022
Special Meeting
1:00 p.m.

City Council Chambers

Agenda Item No. 3

Date: July 14, 2022

TO: Library Board of Trustees

FROM: Katy Duperry, Assistant Library Director

SUBJECT: Merchandise Purchase Request

Recommendation:

Approve

Background:

Staff request not to exceed \$7,000 to purchase branded polo shirts for staff and branded library merchandise for sale to the public.



Agenda Item No.4

Date: July 14, 2022

TO: Library Board of Trustees

FROM: Dara Bradds, Library Director

SUBJECT: Updated request from Library Trust

Recommendation:

Approve

Background:

We previously requested \$13,000 from the Trust for new staff chairs. We underestimated the total costs and are requesting an additional \$2,406.72 to cover shipping and assembly.



MEETING AGENDA
Library Board of Trustees
Thursday, July 14, 2022
Special Meeting
1:00 p.m.

City Council Chambers

Agenda Item No.5

Date: July 14, 2022

TO: Library Board of Trustees

FROM: Jennifer Schoeneck, Deputy Director of Economic Development

SUBJECT: Economic Development Update

Recommendation:

Receive information.

Background:

Jennifer Schoeneck will present an Economic Development Update of the City of Escondido.



MEETING AGENDA Library Board of Trustees Thursday, July 14, 2022 ***Special Meeting*** 1:00 p.m.

City Council Chambers

| Monthly Library Board of Trustees Statistics | ustees Statistics | May 2022 | April 2022 | March 2022 |
|--|--|----------|------------|------------|
| CIRCULATION: | Physical Materials (Books, media, museum passes, laptops) | 35,476 | 35,709 | 36,423 |
| | eMaterial (includes eBooks and eAudiobooks- OverDrive, CloudLibrary, Biblioboard, eMagazines (Flipster), and Hoopla digital media. | 6,971 | 6,179 | 6,291 |
| | Total Circulation | 42,447 | 41,888 | 42,714 |
| | Holds Satisfied | 2,163 | 2,300 | 2,443 |
| INTER-LIBRARY LOANS: | ILLs Checked Out | 19 | 13 | 11 |
| POPULATION & BORROWERS: | Total Registered Borrowers | 75,900 | 75,478 | 75,059 |
| REFERENCE QUESTIONS: | Total Reference Transactions | 6,393 | 6,576 | 6,654 |
| EBRARY SERVICES: | Public Service Hours | 251 | 258 | 273 |
| 10 | Library Visits | 17,603 | 16,977 | 18,068 |
| EDECTRONIC SERVICES: | Users of Public Internet Computers | 1,930 | 1,885 | 2,018 |
| 14 | Wireless Sessions | 26,089 | 25,259 | 28,261 |
| | Number of Website Visits (website+catalog) | 16,381 | 15,884 | 16,335 |
| VOLUNTEERS: | Total Volunteers | 125 | 127 | 132 |
| | Total Volunteer Hours | 1,473 | 1,515 | 1,564 |
| PROGRAMS: | # of live, in-person programs | 41 | 43 | 35 |
| | Live, in-person attendance | 1554 | 1304 | 1175 |
| | # of live, virtual programs | 0 | 2 | 10 |
| | Live, virtual program attendance | 0 | 8 | 50 |
| | # of pre-recorded programs | 0 | 2 | 6 |
| | # of views of recorded program content | 0 | 2 | 6 |
| | # of live, off site programs (outreach) | 1 | 1 | 1 |
| | Live, off site program (outreach) attendance | 52 | 49 | 25 |
| | # of take home kits given out | 80 | 80 | 80 |



Director's Report

In June, the library hosted our first Book Fair, "Once Upon a Book Fair" at Grape Day Park with 126 attendees. Our 2nd Saturday Concert Series had 22 people in attendance. Our Gardening Workshop on Vermicomposting had 18 attendees, and our "Your Story, Write Now" writing workshop concluded with a total of 44 enrollees and an average of 15 people at each session.

Additionally, our Summer Reading Challenge kicked off with 115 signing up on day one, and we are currently up to 908 people enrolled! We closed out the month with a successful Traveling Tidepools program with 208 attendees that came to learn about ocean life and touch real sea animals.

John Archer is moving from his part-time position in Customer Services to a Library Assistant 3 position in Adult Services. We are very excited to have John in this new role. We think his knowledge of Escondido History, experience in the Pioneer Room, excellent customer service skills, and positive attitude will enrich the offerings of the Adult Services Department. Also, in Customer Services, we have Ashley Hays moving from her part-time position into a full-time position predominantly in the Pioneer Room. She is working on her MLIS with a specialization in archives.

We are also in the process of hiring two ESL tutors for our ESL program.

| GOALS | OWNER | MILESTONES | May |
|--|-----------------|-------------|--|
| CONNECT- bring people and groups | together | | <u> </u> |
| Provide programs for people with shared interests | Katouzian, Wood | In Progress | Escondido Writers Group, Knights Realm Chess Club |
| Provide programs for people out in the community- not just in the library | Katouzian, Wood | In Progress | Storytime @ SDCCM, Author Chats, Between the Covers Book Club |
| Provide programs where views and opinions can be shared | Katouzian, Wood | In Progress | Your Story. Write Now workshop ran May -June with 44 participants. |
| CONNECT- through marketing | | | |
| Raise public awareness through enhanced marketing plan | Bradds, Duperry | In Progress | Social Media marketing, planning for coordinated campaigns in fall 2022 |
| CONNECT- through outreach | | | |
| Support education through partnership with local schools | Katouzian, Wood | In Progress | We have had two CSUSM professors reach out to verify that we will have Hoopla through the upcoming school year, so they could pick reading materials available to their students for free. |
| Support the arts through partnership with California Center for the Arts | Katouzian, Wood | In Progress | We are working with MAGEC to share our programs and stream through each other's social media to expand our audiences. We will also be doing this with the Escondido History Center. |
| Support community events through continued partnership with Escondido Arts and City of Escondido | Katouzian, Wood | In Progress | |
| CONNECT- through in library prograi | mming | | |
| CONNECT- through economic development | | | |
| Support enrichment with expanded programs | Katouzian, Wood | In Progress | |



| Invite business community to provide and attend programs | Katouzian, Wood | In Progress | RLSL letters received and partners confirmed for 2022; focus groups for business leaders |
|--|-----------------|-------------|--|
| Offer workforce readiness and development programs | Katouzian, Wood | In Progress | |



| INSPIRE | | | |
|--|------------------------|---------------|--|
| INSPIRE- quiet study through inviting | g space | | |
| Reconfigure first floor to support quiet tutoring and group and individual study | Bradds | In Progress | Strategic Plan Focus Groups touched on this and will brought the Infrastructure Grant to City Council in March to address some of this |
| INSPIRE- productivity through efficient | | | |
| Enhance the business center with technology, books and electronic resources. | Katouzian | In Progress | This is part of monthly book ordering considerations |
| Provide quiet space for remote workers, small business and entrepreneurs | Bradds, Katouzian | In Progress | We are open to full capacity, allowing more people to return to the building for quiet space. |
| Install additional power outlets | Duperry | Complete | |
| INSPIRE- through excellent collection | n | | |
| Increase investment in eBooks and eAudiobooks | Katouzian, Woods | Complete | |
| Provide career growth materials | Katouzian | In Progress | |
| Expand virtual library via improved website | Duperry | Complete | |
| Invite business community to provide and attend programs | Katouzian | In Progress | |
| Provide accredited online high school diploma program | Bradds, Wood | In Progress | |
| Analyze collection performance and weed as appropriate | Katouzian, Wood | Complete | Ongoing monthly weed/analysis schedule |
| INSPIRE- through support to school | | | |
| Offer programs that provide opportunities for students | Wood | In progress | |
| Provide books, publications and materials that support home school curricula | Wood | In Progress | |
| INSPIRE- new skills through basic en | merging technology | | |
| Support staff competency through training and tools to better assist patrons | Bradds, Guiles | In Progress | Five staff are working toward their MLIS |
| Support technology learning by offering open lab time | Duperry, Katouzian | In Progress | |
| Support access by providing ability to print from mobile devices | Bradds, Duperry | Completed | |
| GROW- services for patrons of all ed GROW- Services to nonusers | ucational and socioeco | onomic levels | |
| Continue to provide access to government services | Katouzian, Wood | In Progress | |
| Provide programs to help immigrants acclimate | Wood | In Progress | Awarded the Innovation Lab grant that provides resources and programs to immigrant families- Maureen in Youth Services February 2022 |
| Continue English language tutoring | Wood | In Progress | Addition of ESL classes to Literacy offerings in 2022 |



| Continue to focus on materials in Spanish and other languages | Katouzian | In Progress | Spanish language collection spotlight in March eNews |
|--|-------------------------|--------------|---|
| GROW- services to low-income patro | ons | 1 | |
| Remove fees to check out DVDs | Guiles, Schwab, Bradds, | Complete | |
| and books on CD | Duperry | ' | |
| Provide early literacy programs at WIC Offices | Wood | On Hold | |
| GROW- services beyond EPL's neigh | nborhood | | |
| Provide library services outside downtown | Katouzian, Wood | In Progress | |
| Action Step/ Kaizen Events (Any acti improvement to the existing process | | ded to be an | |
| Provide quality storytimes, training and materials to children, parents and caregivers | Wood | In Progress | |
| Provide quality literacy and STEAM programs | Wood | In Progress | CSUSM STEM program for tweens |
| Teach how to find, evaluate and use information | Katouzian, Wood | In Progress | |
| Provide healthy learning and social opportunities for middle grade students | Wood | In Progress | Two tween book clubs offered (graphic novel and fiction), CSUSM STEM starting in March, TAB, Teentastic FunTime, Animanga, etc. |
| Provide engaging life skills programs for teens | Wood | In Progress | |

Improvement Priority Title: Key Areas of Operational Quality Improvement

Core Objective: Sustain and improve quality library service to patrons through excellent patron service, outreach, collections, programs, marketing, technology and facilities.

Action Step / Kaizen Events (Any action whose output is intended to be an improvement)

Management Owners: Dara Bradds, Katy Duperry, Dan Wood, Azar Katouzian, Ron Guiles, Mirek Gorny, Virginia Bunnell, John Schwab, Carolyn Clemens Trustees

"Complete" = Action Step is Complete

"In Progress" = progress being made toward completion

"On-Target" = Action Step on-target

"Past Due" = Action Step is behind original plan. New date should be in "Planned Dates" field with original planned date reflected in Timeline fields (shading of cells). Provide descriptive remarks if appropriate. Ex. "delayed due to supplier problem", "quality defect causing delays", etc.

Core Objective: Sustain and improve quality library service to patrons through excellent patron service, outreach, collections, programs, marketing, technology and facilities.